



Back to skool!

Silhouette

NEWS FROM PROFILE SECURITY SERVICES LIMITED

Note from the Ed-master
 It's been a busy summer and with many people taking off on holiday, we thought we'd keep you in touch with Profile's news, faces and places by way of this quick 'Back to School' Edition of *Silhouette*.

Full marks for Peter

Security Officer **Peter Thomas** was manning his post outside DTZ's premises in Glasgow when a motorist stopped to ask directions to the city's mainline station. As the driver pulled away, his wallet flew out of the car. By the time Peter picked it off the pavement, the man was gone.



CSM Iain Kennedy (left) hands Peter Thomas something for his wallet...

That evening, Peter handed said wallet complete with cards, cheques and a wad of cash into his local police station. But he went one better. He also dropped the gentleman a note (his address was in the wallet) to explain what he had done and that his wallet was safe and sound and awaiting collection.

The delighted motorist rang Peter last week to thank him personally for his honesty, as well as putting pen to paper. Profile Customer Service Manager Iain Kennedy was keen to add his own words of praise as he presented Peter with his

Employee of the Month Award: "Peter has shown initiative, honesty and a level of service and commitment which have projected a professional and positive image for the Profile Security Officer".

DJD spins a winner

In our continuing quest to help you put names to familiar faces, meet **Tali Iqbal** (below). He is Profile's front-of-house man at Westfields, Managing Agents Drivers Jonas Deloitte's prestige site in High Wycombe, Bucks. DJD put Tali forward for our Employee of the Month award, impressed by his outstanding work ethic and his friendly welcome to visiting customers.



Inspired... You will be!

Welcoming visitors and potential tenants to "Inspired", the brand new office development managed by DJD is Site Supervisor **Brian Butcher** (opposite).



Collecting an Employee of the Month award earlier this year, Brian continues to impress, routinely going above and beyond the call of duty. You might say he's an inspiration to us all.

Great Scott! (And little Scott)

Making a welcome appearance at 6.30am on 20 May was little Alex Scott. Proud mum and his Dad **Vince Scott** who works at the London Underwriting Centre are overjoyed with their new bundle of joy. Alex will soon be toddling down Mincing Lane where Security Manager David Gregory and the team have been raising a glass to wet the baby's head.

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Prize Day just days away



Lightning could strike twice if this year's Profile nominee walks away with the Contract Security Manager of the Year title.

After Val Baldwin's star turn in 2009, Profile's **Pauline Franks** (who heads up our Maidstone CCTV operation) has been short-listed and will be heading for the London Hilton in October for the Security Excellence Awards.

Not long now before we hear those words, "And the winner is..." Fingers crossed for Pauline!



Sunsets in the west

Caught looking at his holiday pictures on the PC is Security Officer **Mick Valer**. Only kidding! Ever-attentive Mick keeps business visitors and clients happy at Chiswick Place, one of West London's premier business parks.



Kings of the road

Property consultants King Sturge stormed the Isle of Wight in June. Their mission? To raise as much cash as possible for the Alzheimer's Society. Helping them in their quest was Profile's

UK Sales Team Manager **Andrew Thompson**. A vision in Lycra, Andrew now has his eyes set on the Tour de France's coveted yellow jersey. Congratulations to all for a great team effort!



Roll call

Another random selection from our new "The Face. The Place" series is this snapshot taken at Stockley Park. Pictured (left) is Security Officer **Ricky Kumar** who takes great pride both in

his appearance and in the way in which guests are received at the Uxbridge site. With him is Regional Manager Paul Horrocks who, according to our sources, is "the best looking person in Profile"...

Make it your mag!

Silhouette will soon be back with more news and views. We'd like to hear from all our readers, so keep your stories and photos coming to The Ed, *Silhouette* Newsletter, Profile Security Services Limited, 374 Wandsworth Road, London SW8 4TD or by email to The Ed at News.Letter@profilesecurity.co.uk

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Cochrane is cock-a-hoop

Leeds United fan **John Cochrane** could be forgiven for some touchline celebrations: he has completed his City & Guilds certificates without putting a foot wrong. Listing darts and snooker as his other sporting interests, John has been with Profile for five years, currently working within the Arcadia group in London where he is well respected by clients and colleagues alike.



Roaring success

July's man of the match in London was **Andrew Nyeko**. Putting him forward for an Employee of the Month award, Darren Fahy of TV production company Tiger Aspect commented, "Andrew is a valuable member of the team at Soho Square. He takes great pride in his work for us and always makes sure our clients' needs are met. He's a very confident Security Officer who provides a high quality service at all times".



I'll be back!



Divisional Director for the South Trevor Ward got the team together in Profile's Wandsworth office to give **Sharon Agnes** a special send-off. Office Administrator Sharon (left) is off on maternity leave with our very best wishes. Pictured with her is Lydia De-Col who will be holding the fort in her absence.

Pocket Money

Presenting **Mark Franks** (left) with a nifty £50 cheque is Regional Manager Dan Liddiard. Mark's correct entry was the first out of the hat – see how you got on by checking the answers to *Silhouette's* Spring Edition quiz opposite.



Bright light has Spectrum covered

Security Officer **Wakass Hussain** recently completed his NVQ Level 2 Security Practitioner qualification. Stationed at Solihull's Monkspath Distribution Centre with logistics group Spectrum For Arcadia, Wakass (right) is seen here being presented with his City and Guilds Certificate by Supervisor Aadil Hussain.



Spring Quiz

Check your answers

Here are the answers to our Spring Competition. If you need reminding of the questions, have a look at our Newsletter Archive on the Profile website: www.profilesecurity.co.uk/downloads/Profile_newsletter_Spring_2010.pdf

1. None – it's a hole!
2. Queue
3. Holes
4. Your feet
5. Edam
6. Earth
7. A towel
8. English
9. A piano
10. Charcoal
11. 6 o'clock
12. Tuesday
13. 13
14. £1
15. A list
16. 7
17. A keep
18. Yesterday, today and tomorrow
19. 20
20. It was daytime.

Competition: WIN a gobstopping £50!

To be kind to your grey cells – after all, it's only a few days since you came back from the beach – we won't tax you too hard in this 'Back to School' issue. Instead, have a go at this perennial favourite:

Guess the number of sweets in the jar!

We have no idea either! But our panel of judges will put their heads together and come up with a magic number. Match it (or be the closest) and you win! If there is more than one correct answer, the winner will be the first one out of the hat.



Email your answer no later than Friday 1st October to The Ed at News.Letter@profilesecurity.co.uk, putting 'Gobstopper' in the Subject box.

Eligible for entry: all members of the Profile Security Services Ltd staff and their associated contacts who are on this newsletter's distribution.